



Project Name: **MCF CASES**

Project Manager: **Osman Rane**

Duration: **1st July 2018 to 30th June 2019**

This financial year, our team investigated, visited, interviewed and recorded three hundred and one cases, an increase from the previous financial year. The stress and anxiety caused by economic hardship is sometimes confronting and is a constant reminder of the welfare problem in our local Muslim community.

The vast majority of cases proved to be genuine with only a very small number that were rejected. All clients must produce bank statements to verify income and expenses. Most are recipients of Zakaat. If there is any uncertainty, then another account is used if warranted.

Many clients have limited or no income and struggle to provide the basic necessities for their daily living. They are struggling to survive from week to week on Centrelink payments or part time work.

There are a number of families and individuals who have no income what so ever. Some have had their visas cancelled and once they appeal they lose all income and work rights. They cannot pay rent, utilities or even put food on the table. If not for us and other Charities they would become homeless. MCF is paying all the living costs for many of these families on a continual basis. This can mean that MCF is paying around \$20,000.00 rent per year for just one family.

With constant increases in the cost of living, more people are finding it difficult to pay their bills for essential services, such as rent, electricity and gas. After rent utilities are the largest single expense and many people just simply cannot afford it.

We also provide food hampers, food vouchers and donated meat to the most needy. A special drive was done during Ramadan and over a hundred hampers were distributed. May Allah s.w.t. reward all the donors Insha Allah. We have teamed with Brothers In Need to provide food to the homeless as well as providing breakfast to poorer students at both Islamic Schools.

Those with no income and single parent families are the most vulnerable and with an increase in separations, divorces, domestic abuse, homeless cases and family breakdowns, it is usually the mother or wife left to manage on a very limited income.

Most clients are assessed at the MCF office and provided with their needs, including food, clothes, and furniture. The living area upstairs has proven invaluable, providing emergency accommodation to the homeless or to those at risk. This year alone has seen the accommodation used ten times and twenty eight times since the house was purchased three years ago.

MCF has assisted with medical procedures, purchase of medical equipment or payment of medical bills for scans, operations, chemist scripts, circumcision etc. We have teamed up with World Wellness Group who provides free medical treatment for the most vulnerable people who do not have access to Medicare benefits. MCF pays for the costs on a monthly basis for all the Muslim patients who visit their clinic.

We successfully raised funds in excess of \$100,000 to support a young man to have a potentially lifesaving operation to remove a brain tumor. Alhamdulillah he is making a slow and remarkable recovery, thanks to Allah's mercy and the generous support of the community.

Many of our clients are referred to us from Government support agencies, Schools, Church groups, Hospitals, Aid workers, Imams, Mosque Societies, and various organizations.

Requests for help are received almost on a daily basis and much praise must go to all our members for helping with many of the cases.

I must thank all those who have contributed in any way, and pray for those less fortunate and humbly ask forgiveness for any mistakes made during the year.

A general breakdown of cases reveals the following:

Utilities/Electricity/Gas, water bills, etc.	134
Rent/Bond	65
Provided household goods/services	28
Medical Assistance	18
Madressah/School fees/Child care	15
Emergency accommodation	10
Rejected	7
Miscellaneous	24
Total =	301